

PREMISES LICENCE

Premises licence number

10/01076/LIPREM

Part 1 – Premises details

Postal address of premises, or if none, ordnance survey map reference or description including Post Town and Post Code

Dice
36 High Street
Croydon
CR0 1YB

Telephone number

N/a

Where the licence is time limited the dates

N/a

Licensable activities authorised by the licence

The sale by retail of alcohol.

The provision of regulated entertainment namely:

- a) films
- b) live music
- c) recorded music
- d) performances of dance
- e) anything of a similar description to live music, recorded music and the performance of dance
- f) provision of facilities for making music
- g) provision of facilities for dancing
- h) provision of facilities for entertainment similar to making music and dancing

The provision of late night refreshment.

The times the licence authorises the carrying out of licensable activities

The sale by retail of alcohol –

Sunday to Wednesday 1000 hours until 0300 hours on the following days

Thursday to Saturday 1000 hours until 0400 hours on the following days

New Year's Eve, from the end of the permitted hours on New Year's Eve to the start of the permitted hours on New Year's Day

The provision of regulated entertainment –

Films

Recorded music

Performances of dance

Anything of a similar description to live music, recorded music and the Performance of dance

Provision of facilities for making music

Provision of facilities for dancing

Provision of facilities for entertainment similar to making music and dancing

Sunday to Wednesday 1000 hours until 0400 hours on the following days

Thursday to Saturday 1000 hours until 0500 hours on the following days

New Year's Eve, from the end of the permitted hours on New Year's Eve to the start of the permitted hours on New Year's Day

Live music

Monday to Sunday 1000 hours until 0200 hours on the following days

New Year's Eve, from the end of the permitted hours on New Year's Eve to the start of the permitted hours on New Year's Day

The provision of late night refreshment –

Sunday to Wednesday 2300 hours until 0400 hours on the following days

Thursday to Saturday 2300 hours until 0500 hours on the following days

New Year's Eve 2300 hours until 0500 hours on New Year's Day

One hour shall be added to the terminal hour for all licensable activities on the morning of the start of British summer time.

On not more than 20 occasions during the year and with prior notification to the police, the applicant may extend the terminal hour for events held within the premises, with the police having an absolute veto on such events.

The opening hours of the premises

Sunday to Wednesday 1000 hours until 0400 hours on the following days

Thursday to Saturday 1000 hours until 0500 hours on the following days

New Year's Eve, from the end of the permitted hours on New Year's Eve to the start of the permitted hours on New Year's Day

One hour shall be added to the closing time shown above on the morning of the start of British summer time.

On not more than 20 occasions during the year and with prior notification to the police, the applicant may extend the terminal hour for events held within the premises, with the police having an absolute veto on such events.

Where the licence authorises supplies of alcohol whether these are on and/or off supplies
On & Off

Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence
Twilight Lounge Bar Limited
36 High Street
Croydon
CR0 1YB

Registered number of holder, for example company number, charity number (where applicable)
08308013

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol
Aman Seda

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol
H03355
London Borough of Hounslow

Date Original Licence Issued: 13.01.2011
Date This Licence Effective: 13.05.2013

The Licensing Team
Planning & Environment Department

Annex 1 – Mandatory conditions

This licence is granted subject to the terms of the Licensing Act 2003.

1. No supply of alcohol may be made under the premises licence a) at a time when there is no designated premises supervisor in respect of the premises licence, or b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. Any door supervisor employed at the premises must be licensed by the Security Industry Authority (the SIA) and must wear their SIA authorisation badge in a prominent place on their person at all times whilst on duty.
4. The admittance of children to the premises for the exhibition of any film shall be in compliance with any British Board of film Classification or Croydon Council age restriction pertaining to that film.
5. (1) The responsible person* shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children –
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to–
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;
 - (d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on–
 - (i) the outcome of a race, competition or other event or process, or
 - (ii) the likelihood of anything occurring or not occurring;
 - (e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise antisocial behaviour or to refer to the effects of drunkenness in any favourable manner.

6. The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
7. The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.
8. (1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.
(2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.
9. The responsible person shall ensure that—
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures –
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml; and
 - (b) customers are made aware of the availability of these measures.

*Responsible person is defined in the Licensing Act 2003 as 'the holder of a premises licence, designated premises supervisor, a person aged 18 or over who is authorised to allow the sale or supply of alcohol by an under 18 or a member or officer of a club present on the club premises who can oversee the supply of alcohol'.

Annex 2 – Conditions consistent with the Operating Schedule

The premises licence holder shall –

1. Ensure that Polycarbonate glasses are used inside the premises at all times after 2100 hours daily, or 2300 hours on the ground floor (which shall be the area ordinarily used for the service of table meals) for all alcoholic and soft drinks. All bottled drinks dispensed after these times shall be decanted into poly-carbonate drinking vessels, other than champagne.
2. Install and maintain a CCTV system to the reasonable requirements of the Metropolitan Police, covering the entrances, exits, internal and external areas of the premises. Recordings shall be stored for a minimum of 31 days and CCTV images shall be delivered to Police or Council Officers, in a useable form on request.
3. Ensure a CCTV monitor screen shall be installed at the main entrance doors in a position agreed with the Metropolitan Police.

4. Ensure CCTV cameras shall be installed at the entrance doors to enable head and shoulders images to identification standard, of each person entering, to be captured as they enter the premises.
5. Ensure that the CCTV system is operating and recording 24 hours every day. (Motion sensitive equipment is acceptable to reduce storage of images).
6. On not more than 20 occasions during the year and with prior notification to the police the applicant may extend the terminal hour for events held within the premises. The police having an absolute veto on such events
7. Door-supervisors –
 - a) **In general:** ensure that a suitable and sufficient number of male and female door supervisor staff are employed at the premises based on the risk of crime and disorder as agreed from time to time, in writing, with the Metropolitan Police.
 - b) **After 2000hrs:** ensure that there is a minimum of 2 door-supervisors deployed at the venue on Thursday, Friday and Saturday or from the time that the venue opens for Regulated Entertainment if it is after that time.
 - c) **After 2300hrs:** ensure that a minimum of 4 door-supervisors are deployed or that door-supervisors are deployed in the ratio 1:50 persons on Thursday, Friday and Saturday whichever results in the lower number of door-supervisors being deployed.
 - d) Between 0230 hours and the last time of entry (0330), there will be an increase of one more door supervisor to the front door.
 - e) Ensure that when persons who are under 18 are present at the premises for an event which includes Regulated Entertainment that door-supervisors are employed in a ratio of 1:50 customers with a minimum of two door-supervisors being present at all times.
8. Ensure that records are kept by the DPS, at the premises, of the following details of any door-supervisor employed at the premises:
 - Name and date of birth
 - Full 16 digit SIA badge number
 - Dates and times employed
 - Signature of door-supervisor, countersigned by duty manager
 - These records shall be made available, in useable form, to the Metropolitan Police or authorised officers of the Security Industry Authority upon request.
9. Ensure that non-alcoholic drinks are available for retail sales at all times when the sale of alcohol is authorised at the premises by the Premises Licence.
10. Ensure that food is available for retail sales at all times when the sale of alcohol is authorised at the premises by the Premises Licence and during the wind down period afterwards.
11. Only permit access to the premises on Friday and Saturday evening after 2300hrs on payment of a minimum charge of £1.
12. Ensure that no members of the public are admitted after 0330hrs, save for the re-admission of customers who have temporarily left the premises to smoke.

13. Ensure that staff order Taxis or Licensed Minicabs for customers upon request.
14. Ensure that the premises is a member of the Safer Croydon Radio system and that contact is maintained with Croydon Council monitoring Centre at all times that Licensable Activities are being carried out at the premises. The equipment shall be kept in working order. The DPS or an authorised deputy will be responsible for ensuring the proper use and monitoring of the equipment.
15. Ensure that customers are prevented from leaving the premises with open bottles or open containers.
16. Ensure that a dispersal policy is in operation place and a written copy lodged with the Licensing Authority.
17. Ensure that a Challenge 21 policy is operated at the premises with appropriate signage displayed inside and outside the premises.
18. Ensure that all staff are given regular training, supervised by the DPS, in relation to the Licensing Act 2003 and conflict management. Training records will be kept at the premises and refresher training will be given to all staff at least every six months.
19. Operate an anti-drugs policy in conjunction with a search and seizure policy, including appropriate signage, as agreed from time to time in writing with the Metropolitan Police.
20. Significant Events.

Undertake a risk assessment of any significant promotion or event (as defined below) using the MPS Promotion/Event Risk Assessment (Form 696) or an equivalent and provide a copy* to the Metropolitan Police Service and the licensing authority not less than 14 days before the event is due to take place.
*696 documents are submitted in electronic form by e-mail.
21. Metropolitan Police Definition of a 'Significant Event'. This definition relates to events that require a Promotion/Event Risk Assessment Form 696.

A significant event will be deemed to be: any occasion in a premises licensed under the provisions of the Licensing Act 2003, where there will be DJs or MCs ; that is promoted in some form by either the venue or an outside promoter; where entry is either free, by invitation, pay on the door or by ticket.
22. Consult the local Metropolitan Police Licensing Unit to clarify whether their proposed event is significant
23. Ensure that the total number of persons present in the premises does not exceed: **400**

24. After 220 hours on Thursday, Friday and Saturday evenings, ensure that the number of persons inside the premises is recorded half hourly in the format:

- IN
- OUT
- TOTAL

These records shall be made available, in useable form, to the Metropolitan Police or authorised officers of Croydon Council upon request.

25. Ensure that during any such significant event no more than 10% of the total number of customers present inside the venue will be permitted temporarily to leave the venue for the smoking area. A plan of the smoking area and a written policy, as agreed from time to time with the Metropolitan Police, shall be held at the premises.

26. Ensure that a comprehensive incident register is maintained, at the premises. The DPS shall ensure that details of incidents shall be added to the register within 24hrs of any incident.

The following details shall be recorded:

- Date
- Time
- Location
- Persons concerned
- Summary of incident
- Identification of any Emergency Services Personnel who attended.

31. The licensee shall ensure that noise levels are monitored by regular patrols both internally and on the exterior of the premises so as not to cause annoyance to local residents in their premises.

32. The licensee shall ensure that no structure borne vibration caused in connection with a licensed activity shall be perceptible within any residential property.

33. All doors and windows other than the front door shall remain closed during licensed activities*. Where a door is used for patrons to enter or leave the premises, the door will be fitted with a self-closing device.

* For health and safety reasons, all final escape doors shall be unlocked and easily openable in emergencies at all times persons are on the premises.

34. Ensure the installation of adequate sound insulation to the rear of the property at both ground and first floor level to ensure the breakout of sound from the rear of the premises is controlled.

Annex 3 - Conditions attached after a hearing by the licensing authority

N/a

A2

Annex 4 – Plans

This licence is issued subject to drawing numbers BS.BM CROYDON 02.05.2012 for the basement, BS.GF CROYDON 30.04.2012 for the ground floor and BS.FF CROYDON 30.04.2012 for the first floor at the premises.